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INSTITUTE OF MANAGEMENT
CRAFTING VALUED CORPORATE PROFESSIONALS
Approved by AICTE New Delhi, DTE Govt. of Maharashtra,
Affiliated to Savitribai Phule Pune University
Accredited by NAAC with 'A++' Grade



Student Satisfaction Survey

Student Name (Optional):

Batch: 2017/19

Program: MBA

Sr. No.	Attributes	Teaching-Learning and Evaluation				
		Option-1	Option-2	Option-3	Option-4	Option-5
1.	The Syllabus is covered properly and completely	85% - 100%	70%-84%	55%-69%	30%-54%	Below 30%
2.	Teacher prepares adequately for classes	Excellent	Very good	Good	Average	Poor
3.	The teacher is able to communicate well	Excellent	Very good	Good	Average	Poor
4.	Teachers inform you about your expected competencies, program outcomes and course outcomes,	Every time	Usually	Sometimes	Rarely	Never
5.	Teachers use student-centric methods, such as experiential learning, participative learning, and problem-solving methodologies for enhancing learning experiences.	Excellent	Very good	Good	Average	Poor
6.	Teachers use ICT tools such as LCD Projectors, Multimedia, etc. for teaching.	Above 90%	70%-89%	50%-69%	30%-49%	Below 29%

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Sr. No.	Attributes	Option-1	Option-2	Option-3	Option-4	Option-5
7.	Institute makes an effort to engage students in the monitoring, review, and continuous quality improvement of the teaching-learning process.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
8.	Continuous Concurrent Evaluation (CCE) results are discussed and feedback is given to the students.	Always	Usually	Sometimes	Rarely	Never
Mentoring						
9.	The mentor is readily approachable	Always	Usually	Sometimes	Rarely	Never
10.	Mentoring sessions are conducted on a regular basis.	Always	Usually	Sometimes	Rarely	Never
11.	The mentor identifies your strengths and weakness and provides guidance for improvement.	Excellent	Very good	Good	Average	Poor
12.	Mentor provides guidance related to academic, and career growth.	Excellent	Very good	Good	Average	Poor
Training and Placement						
13.	Rate the institute on the basis of value-added and certification program for soft skills, life skills, and employability enhancement, etc.	Excellent	Very good	Good	Average	Poor
14.	Rate the institute on the basis of services provided for internship and final placement	Excellent	Very good	Good	Average	Poor
15.	Rate the institute on the basis of alumni association activities	Excellent	Very good	Good	Average	Poor
Infrastructure						
16.	Rate the IT facilities available in the institute	Excellent	Very good	Good	Average	Poor
17.	Rate the library facilities available in the institute	Excellent	Very good	Good	Average	Poor
18.	Rate the facilities available for extra-curricular activities like gymnasium, sports equipment, and cultural, etc.	Excellent	Very good	Good	Average	Poor
19.	Rate the hostel facilities available in the institute	Excellent	Very good	Good	Average	Poor
20.	Rate the institute's administrative services, admission support, examination conduct, etc.	Excellent	Very good	Good	Average	Poor



Sr. No.	Attributes	Option-1	Option-2	Option-3	Option-4	Option-5
Holistic Development						
21.	Rate the institute on the basis of cocurricular activities like seminars, workshops, Industrial visits, field visits, etc.	Excellent	Very good	Good	Average	Poor
22.	The Institute takes efforts in developing the holistic personality of the students	Excellent	Very good	Good	Average	Poor
23.	Rate the institute on the basis of Extension activities like NSS, etc.	Excellent	Very good	Good	Average	Poor
24.	Rate the overall performance of the Institute in providing quality education	Excellent	Very good	Good	Average	Poor
Overall Suggestions						
25.	Give three overall observations/ suggestions to improve the institutional performance					
	A.					
	B.					
	C.					

Date:



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Signature of the Student

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Report of Student Satisfaction Survey

Academic Year: 2020-21

Batch: 2019-21

<u>Sr. No.</u>	<u>Stakeholder</u>	<u>No. of Stakeholders</u>
1	Students	137

Scale of Analysis

<u>Scale</u>	<u>Interpretation</u>
4	Excellent
3	Very Good
2	Good
1	Average
0	Poor

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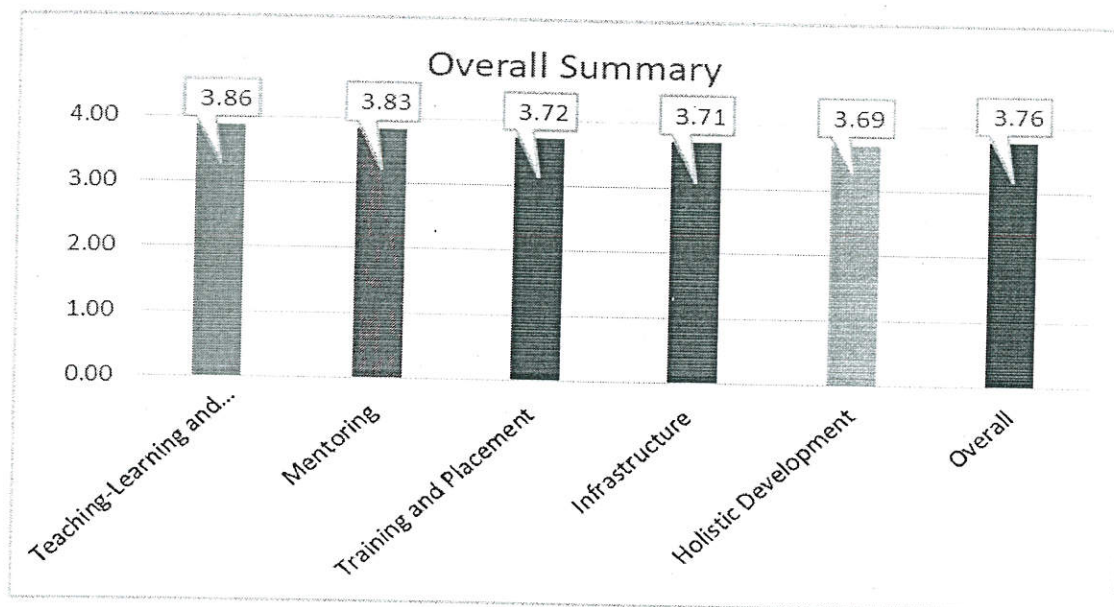
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Overall Summary

Sr. No.	Attributes	Outcome
1	Teaching-Learning and Evaluation	3.86
2	Mentoring	3.83
3	Training and Placement	3.72
4	Infrastructure	3.71
5	Holistic Development	3.69
Overall		3.76



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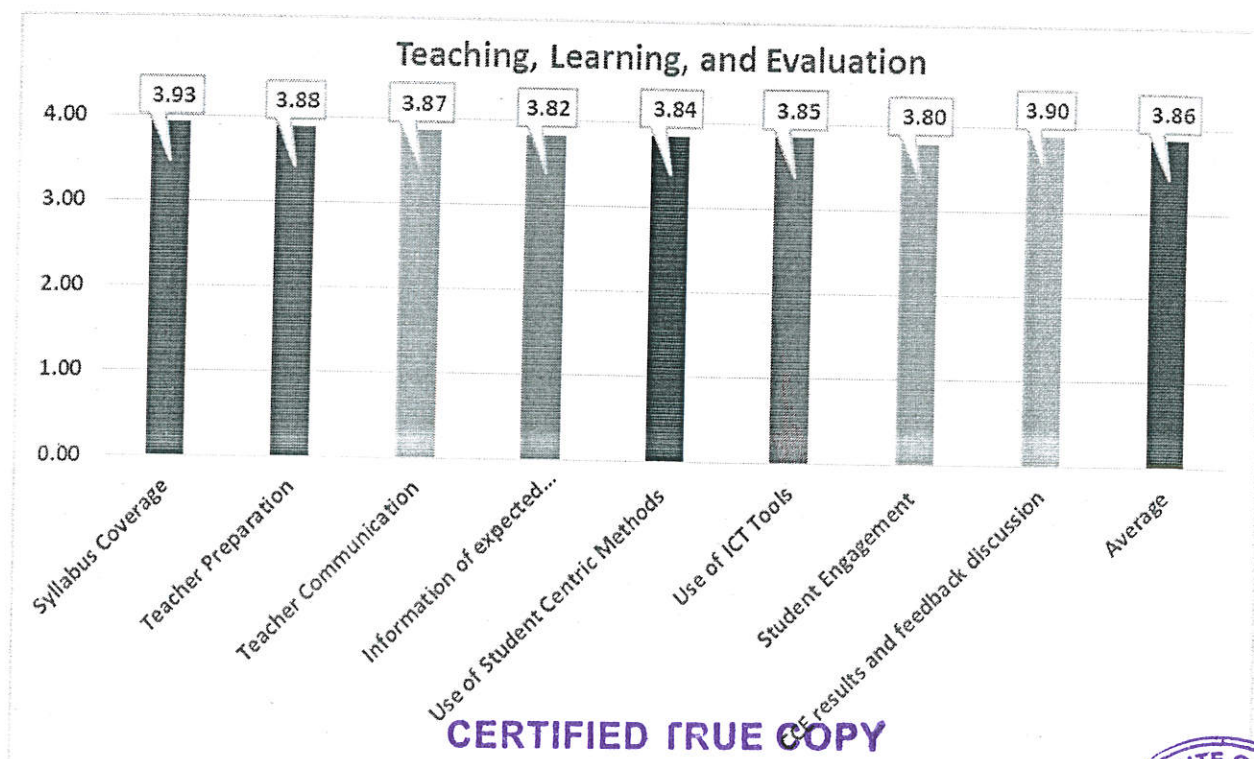
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Attribute-01: Teaching, Learning, and Evaluation

Sr. No.	Parameter	Contain	Weighted Average
1	Teaching, Learning, and Evaluation		
	Q1	The Syllabus is covered properly and completely	3.93
	Q2	Teacher prepares adequately for classes	3.88
	Q3	The teacher is able to communicate well	3.87
	Q4	Teachers inform you about your expected competencies, program outcomes and course outcomes,	3.82
	Q5	Teachers use student-centric methods, such as experiential learning, participative learning, and problem-solving methodologies for enhancing learning experiences.	3.84
	Q6	Teachers use ICT tools such as LCD Projectors, Multimedia, etc. for teaching.	3.85
	Q7	Institute makes an effort to engage students in the monitoring, review, and continuous quality improvement of the teaching-learning process.	3.80
	Q8	Continuous Concurrent Evaluation (CCE) results are discussed and feedback is given to the students.	3.90
	Average		3.86



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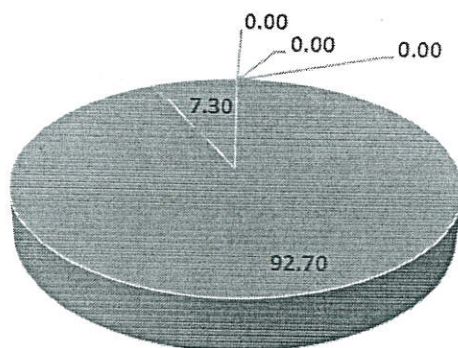
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Sr. No.	Attribute	Frequency				
	Teaching learning and Evaluation	4	3	2	1	0
1.	The Syllabus is covered properly and completely	127	10	0	0	0
	Percentage	92.70	7.30	0.00	0.00	0.00

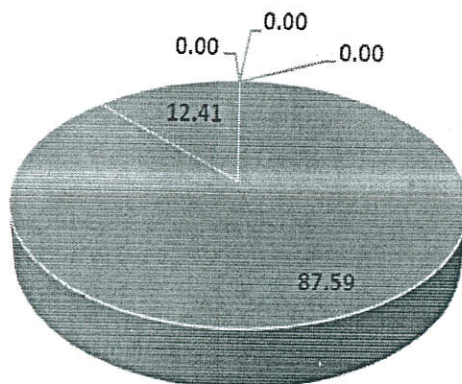
Syllabus Coverage



■ 4 ■ 3 ■ 2 ■ 1 ■ 0

Sr. No.	Attribute	Frequency				
	Teaching learning and Evaluation	4	3	2	1	0
2.	Teacher prepares adequately for classes	120	17	0	0	0
	Percentage	87.59	12.41	0.00	0.00	0.00

Teacher's Preparation



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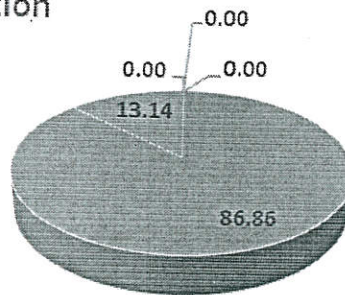
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Sr. No.	Attribute	Frequency				
	Teaching learning and Evaluation	4	3	2	1	0
3.	The teacher is able to communicate well	119	18	0	0	0
	Percentage	86.86	13.14	0.00	0.00	0.00

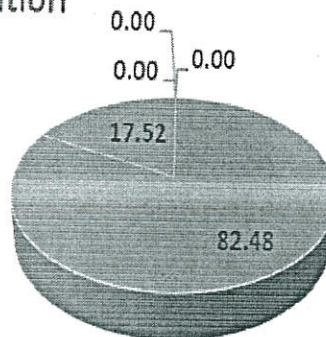
Teacher's Communication



■ 4 ■ 3 ■ 2 ■ 1 ■ 0

Sr. No.	Attribute	Frequency				
	Teaching learning and Evaluation	4	3	2	1	0
4.	Teachers inform you about your expected competencies, program outcomes and course outcomes,	113	24	0	0	0
	Percentage	82.48	17.52	0.00	0.00	0.00

COs,POS,PEOs Communication



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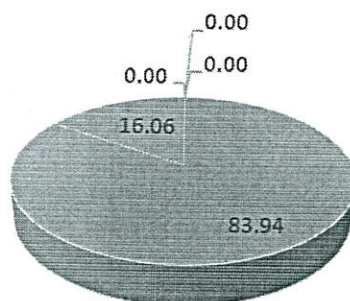
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Sr. No.	Attribute	Frequency				
	Teaching learning and Evaluation	4	3	2	1	0
5.	Teachers use student-centric methods, such as experiential learning, participative learning, and problem-solving methodologies for enhancing learning experiences.	115	22	0	0	0
	Percentage	83.94	16.06	0.00	0.00	0.00

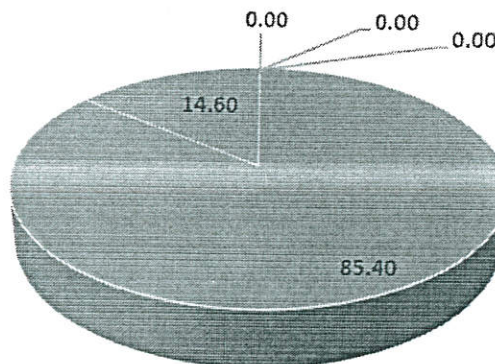
Student Centric Methods



■ 4 ■ 3 ■ 2 ■ 1 ■ 0

Sr. No.	Attribute	Frequency				
	Teaching learning and Evaluation	4	3	2	1	0
6.	Teachers use ICT tools such as LCD Projectors, Multimedia, etc. for teaching.	117	20	0	0	0
	Percentage	85.40	14.60	0.00	0.00	0.00

ICT Tools Usage



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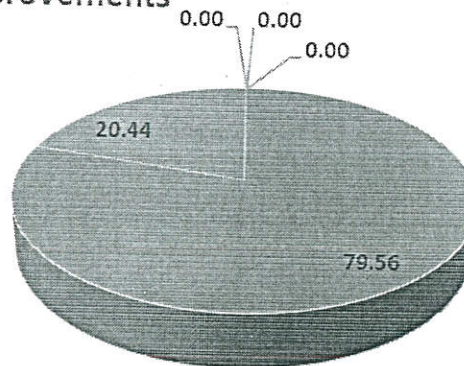
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Sr. No.	Attribute	Frequency				
	Teaching learning and Evaluation	4	3	2	1	0
7.	Institute makes an effort to engage students in the monitoring, review, and continuous quality improvement of the teaching-learning process.	109	28	0	0	0
	Percentage	79.56	20.44	0.00	0.00	0.00

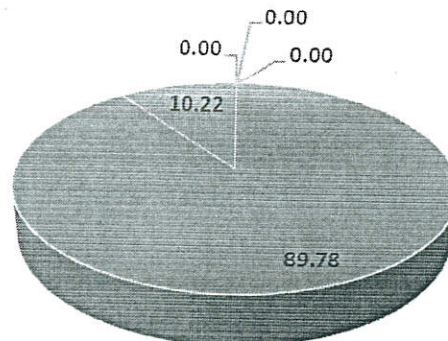
Continuous Quality Improvements



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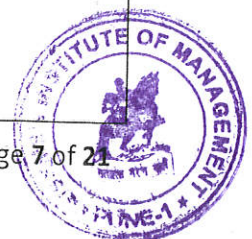
Sr. No.	Attribute	Frequency				
	Teaching learning and Evaluation	4	3	2	1	0
8.	Continuous Concurrent Evaluation (CCE) results are discussed and feedback is given to the students.	123	14	0	0	0
	Percentage	89.78	10.22	0.00	0.00	0.00

CCE



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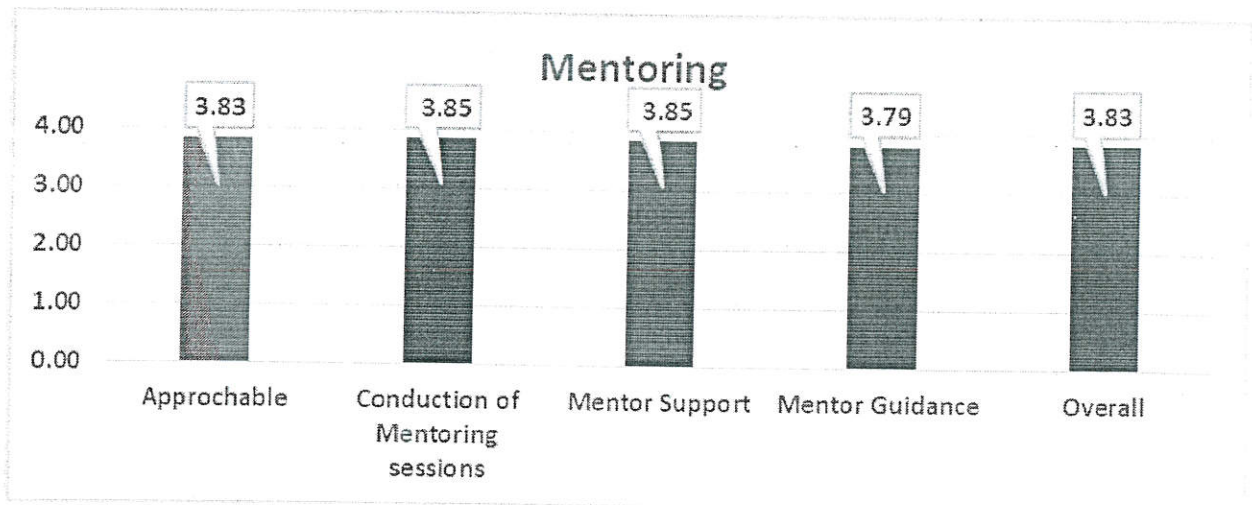
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Attribute-02: Mentoring

Sr. No.	Parameter	Contain	Weighted Average
2	Mentoring		
	Q1	The mentor is readily approachable	3.83
	Q2	Mentoring sessions are conducted on a regular basis.	3.85
	Q3	The mentor identifies your strengths and weakness and provides guidance for improvement.	3.85
	Q4	Mentor provides guidance related to academic, and career growth.	3.79
		Average	3.83



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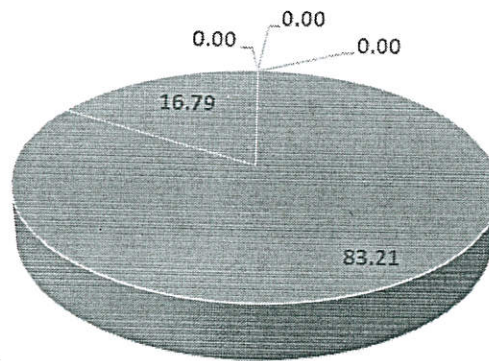
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Sr. No.	Attribute	Frequency				
	Mentoring	4	3	2	1	0
9.	The mentor is readily approachable	114	23	0	0	0
	Percentage	83.21	16.79	0.00	0.00	0.00

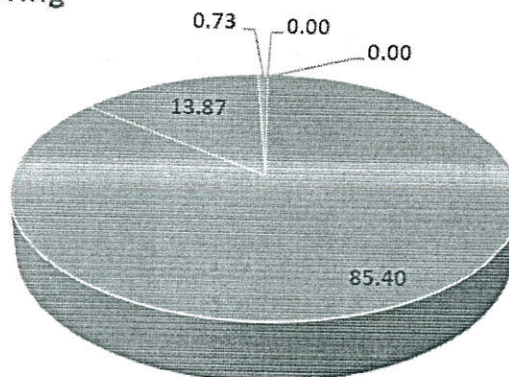
Mentoring



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Sr. No.	Attribute	Frequency				
	Mentoring	4	3	2	1	0
10.	Mentoring sessions are conducted on a regular basis.	117	19	1	0	0
	Percentage	85.40	13.87	0.73	0.00	0.00

Regularity of Mentoring



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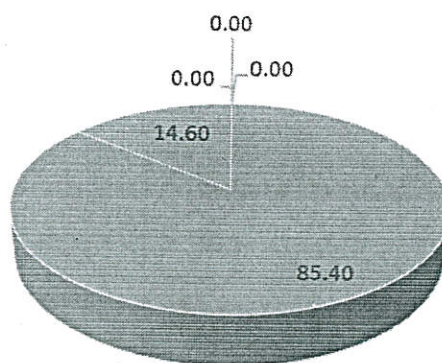
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Sr. No.	Attribute	Frequency				
	Mentoring	4	3	2	1	0
11.	The mentor identifies your strengths and weakness and provides guidance for improvement.	117	20	0	0	0
	Percentage	85.40	14.60	0.00	0.00	0.00

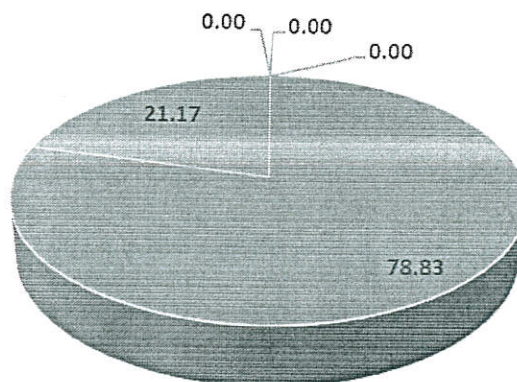
Mentoring Process



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Sr. No.	Attribute	Frequency				
	Mentoring	4	3	2	1	0
12.	Mentor provides guidance related to academic, and career growth.	108	29	0	0	0
	Percentage	78.83	21.17	0.00	0.00	0.00

Mentoring Guidance



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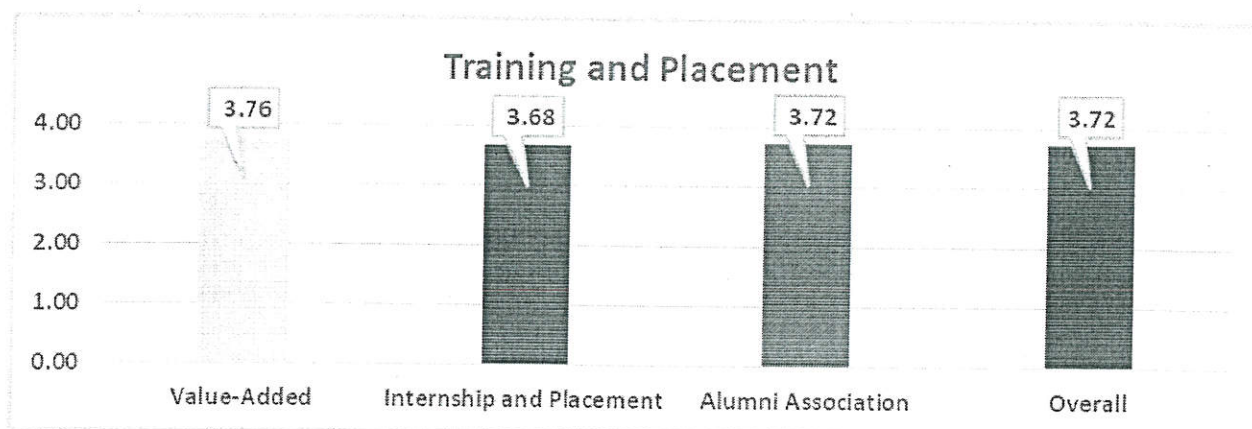
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Attribute-03: Training and Placement

Sr. No.	Parameter	Contain	Weighted Average
3	Training and Placement		
	Q1	Rate the institute on the basis of value-added and certification program for soft skills, life skills, and employability enhancement, etc.	3.76
	Q2	Rate the institute on the basis of services provided for internship and final placement	3.68
	Q3	Rate the institute on the basis of alumni association activities	3.72
		Average	3.72



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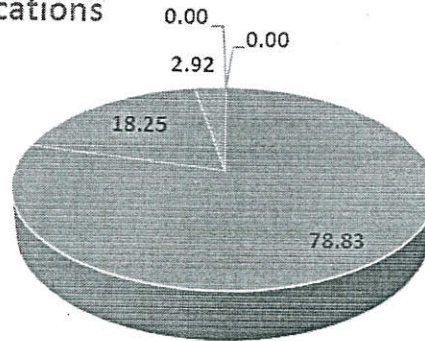
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Sr. No.	Attribute	Frequency				
	Training and Placement	4	3	2	1	0
13.	Rate the institute on the basis of value-added and certification program for soft skills, life skills, and employability enhancement, etc.	108	25	4	0	0
	Percentage	78.83	18.25	2.92	0.00	0.00

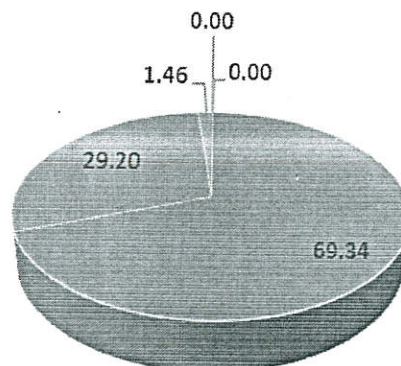
Value-added and Certifications



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Sr. No.	Attribute	Frequency				
	Training and Placement	4	3	2	1	0
14.	Rate the institute on the basis of services provided for internship and final placement	95	40	2	0	0
	Percentage	69.34	29.29	1.46	0.00	0.00

Internship & Placement



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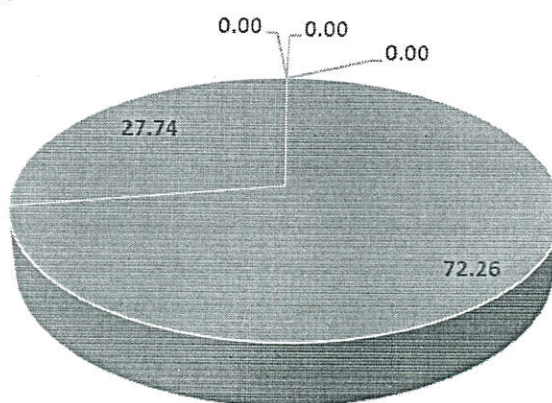
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Sr. No.	Attribute	Frequency				
	Training and Placement	4	3	2	1	0
15.	Rate the institute on the basis of alumni association activities	99	38	0	0	0
	Percentage	72.26	27.74	0.00	0.00	0.00

Alumni Association



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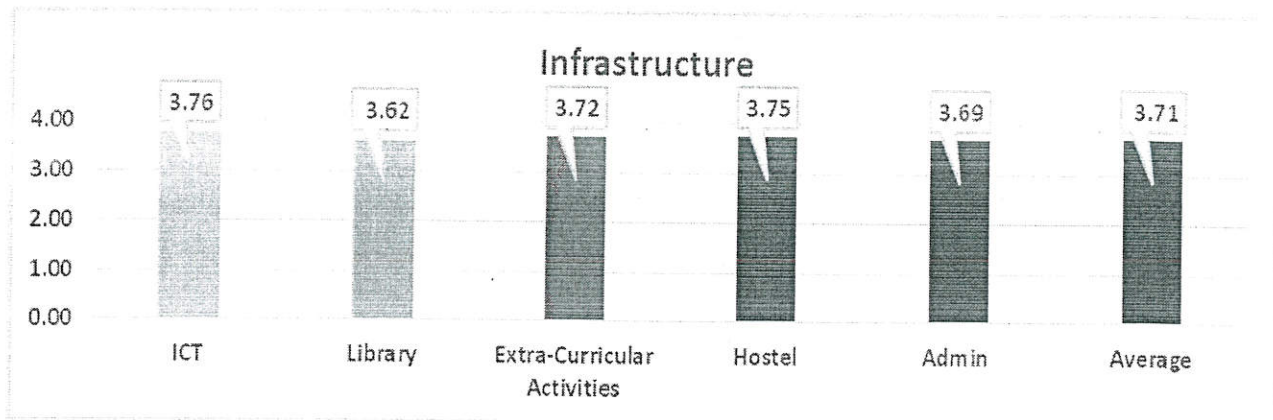
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Attribute-04: Infrastructure

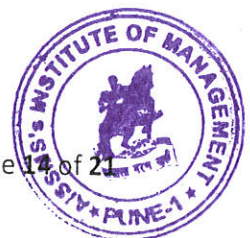
Sr. No.	Parameter	Contain	Weighted Average
4	Infrastructure		
	Q1	Rate the IT facilities available in the institute	3.76
	Q2	Rate the library facilities available in the institute	3.62
	Q3	Rate the facilities available for extra-curricular activities like gymnasium, sports equipment, and cultural, etc.	3.72
	Q4	Rate the hostel facilities available in the institute	3.75
	Q5	Rate the institute's administrative services, admission support, examination conduct, etc.	3.69
		Average	3.71



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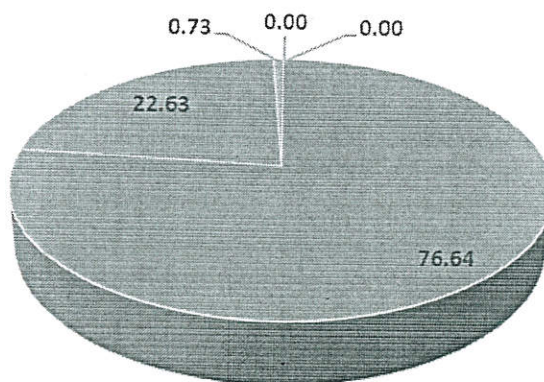
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Sr. No.	Attribute	Frequency				
	Infrastructure	4	3	2	1	0
16.	Rate the ICT facilities available in the institute	105	31	1	0	0
	Percentage	76.64	22.63	0.73	0.00	0.00

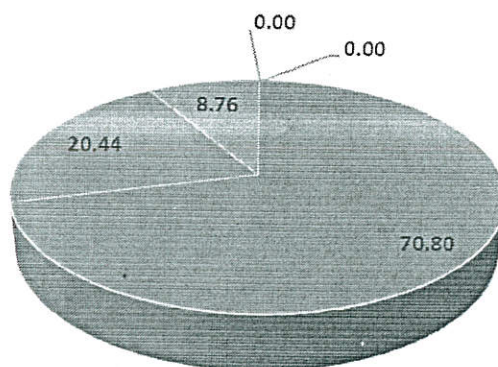
ICT Facilities



■ 4 ■ 3 ■ 2 ■ 1 ■ 0

Sr. No.	Attribute	Frequency				
	Infrastructure	4	3	2	1	0
17.	Rate the library facilities available in the institute	97	28	12	0	0
	Percentage	70.80	20.44	8.76	0.00	0.00

Library



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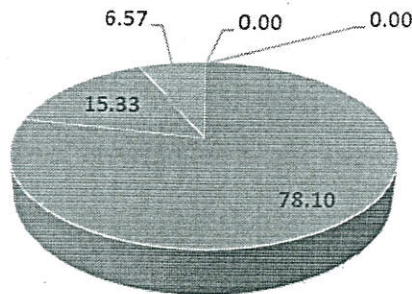
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Sr. No.	Attribute	Frequency				
	Infrastructure	4	3	2	1	0
18.	Rate the facilities available for extra-curricular activities like gymnasium, sports equipment, and cultural, etc.	107	21	9	0	0
	Percentage	78.10	15.33	6.57	0.00	0.00

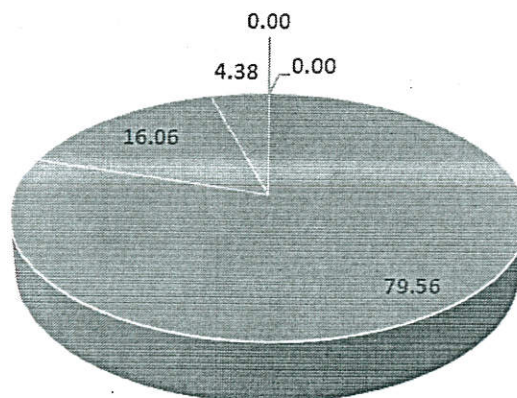
Extra-Curricular Activities



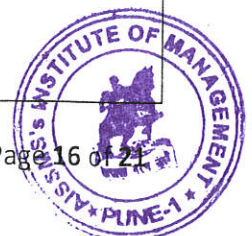
■ 4 ■ 3 ■ 2 ■ 1 ■

Sr. No.	Attribute	Frequency				
	Infrastructure	4	3	2	1	0
19.	Rate the hostel facilities available in the institute	109	22	6	0	0
	Percentage	79.56	16.06	4.38	0.00	0.00

Hostel Facilities



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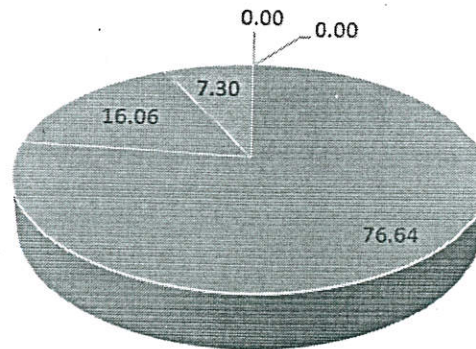
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Sr. No.	Attribute	Frequency				
	Infrastructure	4	3	2	1	0
20.	Rate the institute's administrative services, admission support, examination conduct, etc.	105	22	10	0	0
	Percentage	76.64	16.06	7.30	0.00	0.00

Administrative Services



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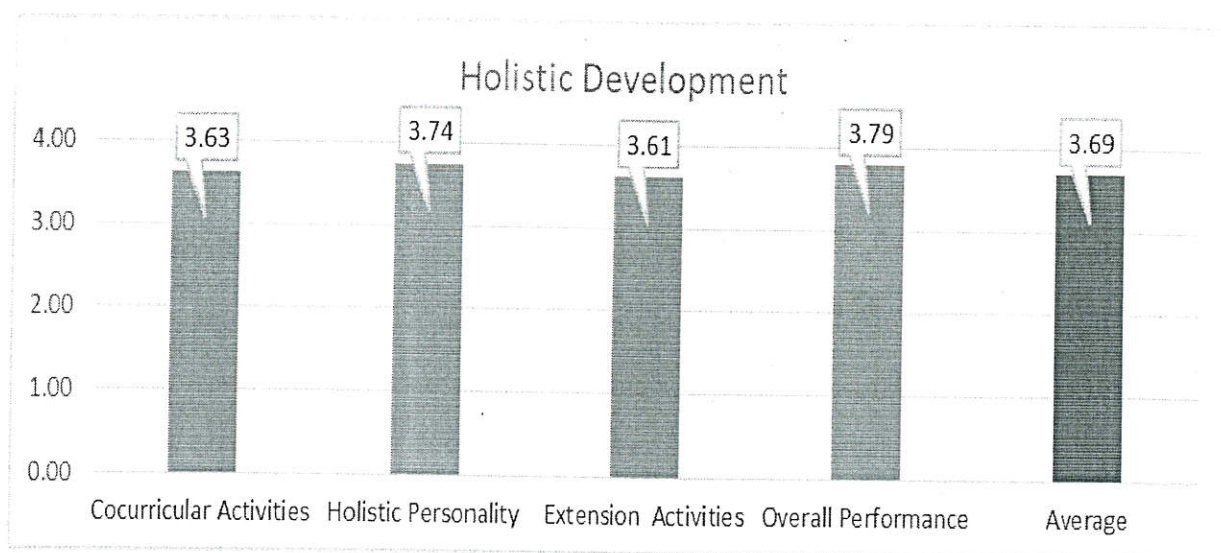
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Attribute-05: Holistic Development

Sr. No.	Parameter	Contain	Weighted Average
5	Holistic Development		
	Q1	Rate the institute on the basis of co-curricular activities like seminars, workshops, Industrial visits, field visits, etc.	3.63
	Q2	The Institute takes efforts in developing the holistic personality of the students	3.74
	Q3	Rate the institute on the basis of Extension activities like NSS, etc.	3.61
	Q4	Rate the overall performance of the Institute in providing quality education	3.79
		Average	3.69



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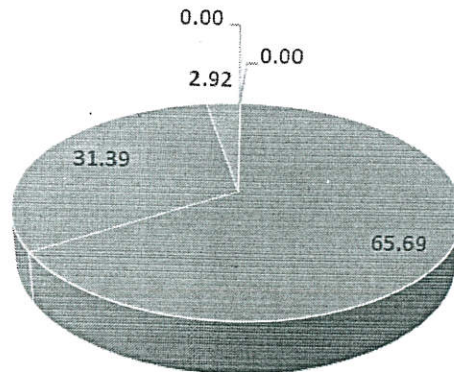
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Sr. No.	Attribute	Frequency				
	Holistic Development	4	3	2	1	0
21.	Rate the institute on the basis of co-curricular activities like seminars, workshops, Industrial visits, field visits, etc.	90	43	4	0	0
	Percentage	65.69	31.39	2.92	0.00	0.00

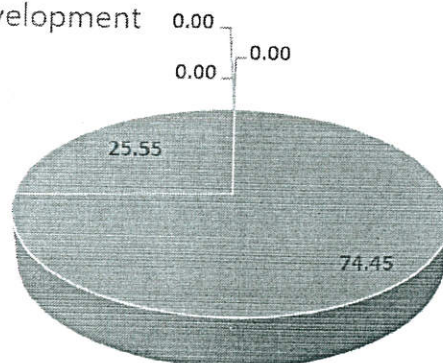
Co-curricular Activities



■ 4 ■ 3 ■ 2 ■ 1 ■ 0

Sr. No.	Attribute	Frequency				
	Holistic Development	4	3	2	1	0
22.	The Institute takes efforts in developing the holistic personality of the students	102	35	0	0	0
	Percentage	74.45	25.55	0.00	0.00	0.00

Holistic Personality Development



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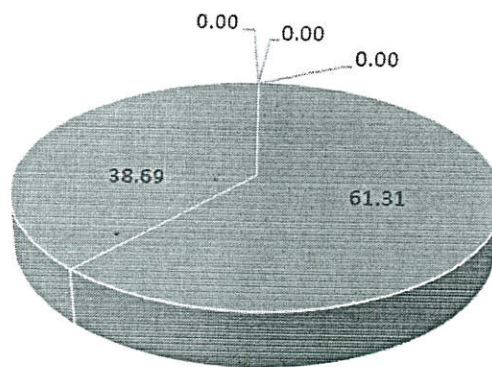
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Sr. No.	Attribute	Frequency				
	Holistic Development	4	3	2	1	0
23.	Rate the institute on the basis of Extension activities like NSS, etc.	84	53	0	0	0
	Percentage	61.31	38.69	0.00	0.00	0.00

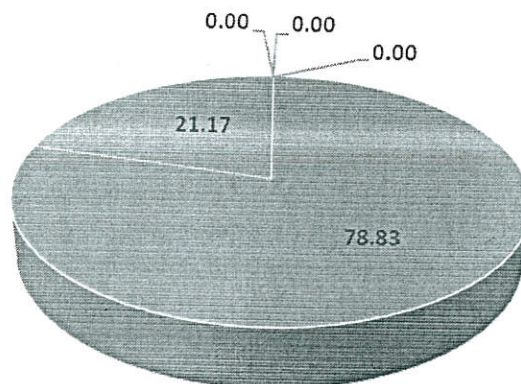
Extension Activities



■ 4 ■ 3 ■ 2 ■ 1 ■ 0

Sr. No.	Attribute	Frequency				
	Holistic Development	4	3	2	1	0
24.	Rate the overall performance of the Institute in providing quality education	108	29	0	0	0
	Percentage	78.83	21.17	0.00	0.00	0.00

Overall Performance



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■ 4 ■ 3 ■ 2 ■ 1 ■ 0





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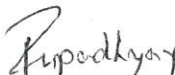
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Observations and Suggestion (2020-2021):

1.	To conduct Curricular, Co-curricular, and Extra-Curricular Activities in Offline Mode.
2.	To Strengthen Internship and Placement Facilities of the Institute.


Dr. Pooja Upadhyay
Academic Coordinator
AISSMS IOM, Pune




Dr. Abhijit Mancharkar
Director
AISSMS IOM, Pune

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